



Advanced Water Treatment

No.3, C.M.M Street, "EL HEIGHTS" Ground Floor, Nungambakkam, Chennai-600034, Tamilnadu

## PRODUCT WARRANTY

Aqua Glacier warrants this Water Purifier to be free from any defects in material, operation, and workmanship for the specific warranty period which is limited to fifteen (15) months from the date of purchase or twelve (12) months from the date of installation whichever is earlier.

The warranty shall be limited only to defects in the product which occur under the conditions of normal operation of the product and its proper and prescribed and does not cover Aqua Glacier RO Water Purifier which has been misused, altered, neglected, handled carelessly, or damaged due to improper cleaning or unauthorized repairs.

The right to replace or repair the defective part rests with Aqua Glacier.

Inspection and test report of Aqua Glacier's office / service centre / authorized dealer will be final and binding under the warranty for determining defects, repairs / alterations required or carried out or certifying working of the product thereafter.

It is understood that replacement of parts will be undertaken with parts that are equivalent in performance

to the parts being repaired, replaced or discontinued.

Aqua Glacier warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of replacement or repair within 30 days or for the remaining portion of the original product's warranty, whichever provides longer cover for the Customer.

When a product or part is exchanged, any replacement item becomes the Customer's property and the replaced (defective) item becomes Aqua Glacier's property.

The warranty provided as per the user manual is valid within Aqua Glacier Service Network Coverage. For free replacement of spare parts, as covered by the warranty, tax wherever applicable, will be borne by Aqua Glacier. The Customer shall notify Aqua Glacier about any defects noticed and give Aqua Glacier or its representative opportunity to inspect, test and rectify.

If necessary, the Customer shall handover the product to the Aqua Glacier Authorized Service Representative. Aqua Glacier or its representative will be entitled to retain any defective parts replaced

under warranty on free-of-charge basis. The warranty obligations on Aqua Glacier mentioned in the user manual is limited only to the original purchaser of the Aqua Glacier Water Purifier. Aqua Glacier shall not in any manner, either directly or indirectly, be liable to provide warranty service(s) to a third-party to whom ownership of the Aqua Glacier Water Purifier has been transferred from the original purchaser. In such cases, the warranty obligations of Aqua Glacier as per the user manual, shall be void.

The Customer is required to provide the original invoice copy or duly stamped warranty card at the time of any repair work being done by Aqua Glacier Authorized Service Representative. Date of the original invoice determines the date of original purchase. However, if the Customer is unable to produce the original invoice, Customer data with Aqua Glacier will be used to determine the date of original purchase and will be treated as final. If details are not found from Aqua Glacier's records, manufacturing warranty as per the product serial number will be used as date of original purchase.

Not valid without stamp, signature and date of issuing authority